

# Conflict of Interest

## What is a conflict of interest?



A conflict of interest is when the aims of two different people or groups don't match.



This means a person could act or make decisions which give them a personal benefit.



ICLA provides different services which could cause a conflict of interest.

These services include NDIS Support Coordination, NDIS support services, Specialist Disability Accommodation and accommodation.

## How will ICLA manage conflicts of interest?



ICLA will support you to make your own choice about your supports and services.



We will give you all the information you need to make your own decisions.



We can help you to access an advocate.

This is someone who can stand up for your rights.



ICLA staff will not accept any gifts or money which could influence their opinion of the people we support.

This means we will always treat you fairly.



ICLA will record any conflicts of interest in our Conflict of Interest Register.

## Contact Details



You can contact ICLA if you want to know more about **conflict of interest**.



You can talk to staff.

You can call us on **9281 3338**

You email us at [info@icla.org.au](mailto:info@icla.org.au)